

CapCorn Privacy Policy

The CapCorn Company Software GmbH based in 5700 Zell am See, Flugplatzstraße 52/17, as supplier of the booking and request system, affiliated partners such as the tourism associations of the respective region or various payment providers such as Wirecard CEE or Sofort GmbH, as well as the providers of accommodations is the protection of your personal data very important. In this Privacy Policy, all such companies are referred to as "we" or "us". In principle, this data protection policy illustrates which data we store for how long, how you can obtain, correct or delete this data and for what purpose we do this. We process your data exclusively on the basis of the legal regulations (DSGVO, TKG 2003).

Which personal information we collect

In order to secure and legally correct your holiday booking, enquiry or online check-in, we must receive and store the following data from you:

- First and last name, sex and optionally your title
- Your home address
- Your email address
- your telephone number
- Your credit card data for payment processing (depending on the settings of the accommodation company)
- Your date of birth
- Your travel document number
- Data of fellow travelers (sex, name, date of birth)
- Arrival time, means of transportation upon arrival
- Personal data you enter in the message field
- Sensitive data such as your health, e. g. allergies or degree of disability etc. are not requested by us, but they can be voluntarily entered by you in the message field. If this is the case, you give your express consent to the processing of this data on a voluntary basis.

When will your personal data be stored

- If you book a journey or further services in the course of online booking with the accommodation company
- If you send a holiday enquiry to a provider of accommodation or tourism association
- If you use the online check-in function

How long will your data be stored?

Critical data such as your credit card details will be deleted 30 days after departure. Your personal data will be stored for up to 18 months after departure date or planned departure date for inquiries. The data will then be made so anonymous that no reference can be made to your person. If the storage of the data is allowed or prescribed for a longer period for legal reasons (e. g. storage of invoices of at least 7 years in Austria, we are of course obliged to keep the data beyond the legal retention period. Afterwards your data will be anonymised.

Why is this information collected?

We have to receive and store this data from you in order to ensure a correct travel arrangement or handling between you and the provider of accommodation. In addition, the provider of accommodation needs your data for invoicing to you.

Your data can also be used by the booked accommodation to provide you with further information or services you might be interested in for your travel preparation. In addition, your data will be stored for administrative and legal purposes such as billing, complaint management, claims or legal proceedings.

When we may disclose information to third parties

We may share personal information with third parties, including other parts of CapCorn and the accommodation provider, payment providers or third-party suppliers for the above purposes.

We may disclose personal data in accordance with the legally required procedure as long as this is legally permissible or necessary. Some of these third parties may be outside the European Economic Area.

Data integrity

We set high standards for security measures to protect your personal data from unauthorized access, misuse, loss, damage or destruction.

Cookies

Our services use standard technology to collect information, how individual computers - connected to the Internet - use it. This information is collected by "cookies". Cookies are small files of letters and numbers that we place on your computer's hard drive. These small files allow us to distinguish you from other users of our services, monitor traffic and personalize the content of the website for you. This ultimately helps us to provide you with a good experience when you browse our services and allow us to improve our website in the future. Please note that cookies cannot retrieve personal data from your hard drive or pass on computer viruses.

In addition, our systems use Google Analytics, a web analysis service provided by Google Inc. ("Google"). Google Analytics also uses "cookies", which are text files placed on your computer, to help the website analyse how users use the site. The information generated by the cookies about your use of this website is transferred to a Google server in the USA and stored there. Your IP address will be anonymised. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties if this is required by law or if third parties process this data on behalf of Google. You may refuse the use of cookies by selecting the appropriate settings on your browser. However, we would like to point out that in this case you may not be able to use all entire functions of this website or that your use of the website is restricted. If you do not deactivate this function and use this website, you automatically agree to the processing of the data collected about you by Google in the manner and for the purpose described above. In addition, we have concluded a corresponding contract with the provider Google for order data processing.

Disclaimer of liability

Liability for contents

As a service provider, we are responsible for our own content on these pages in accordance with general laws. As a service provider, however, we are not obliged to monitor transmitted or stored third-party information or to investigate circumstances that indicate illegal activity. Obligations to remove or block the use of information in accordance with general laws remain unaffected by this. However, liability in this respect is only possible from the time of knowledge of a concrete violation of the law. As soon as we become aware of such violations of the law, we will remove these contents immediately.

Liability for links

Our website contains links to external websites of third parties over whose contents we have no influence. Therefore, we cannot assume any liability for these external contents. The respective provider or operator of the pages is always responsible for the contents of the linked pages. The linked pages were checked for possible legal infringements at the time of linking. Illegal contents were not

recognizable at the time of linking. However, permanent monitoring of the content of the linked pages is unreasonable without concrete evidence of a violation of the law. If we become aware of any infringements, we will remove such links immediately.

Copyright

The contents and works created by the site operators on these pages are subject to Austrian copyright law. Duplication, editing, distribution and any kind of use outside the limits of copyright law require the written consent of the respective author or creator. Downloads and copies of this site are not permitted. As far as the contents on this site were not created by the operator, the copyrights of third parties are respected. In particular, the contents of third parties are marked as such. Should you nevertheless become aware of a copyright infringement, please inform us accordingly. As soon as we become aware of any such infringements, we will remove such content immediately.

Your rights

In principle, you have the rights to information, correction, deletion, restriction, data transferability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection claims have otherwise been violated in any way, please contact the operator of the website or the booked accommodation or contact us at support@capcorn.at.